







How can parents/young people access the Harrow SENDIAS service?

Request an appointment via telephone or an email.

Harrow SENDIAS

Cedars Hall (Kids Can Achieve Building) Artillery Place, Chicheley Road, Harrow Weald HA3 6QJ

T: 020 8428 6487
E: Harrow.Sendias@family-action.org.uk

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Cedars Hall (Kids Can Achieve Building) Artillery Place, Chicheley Road, Harrow Weald HA3 6QJ

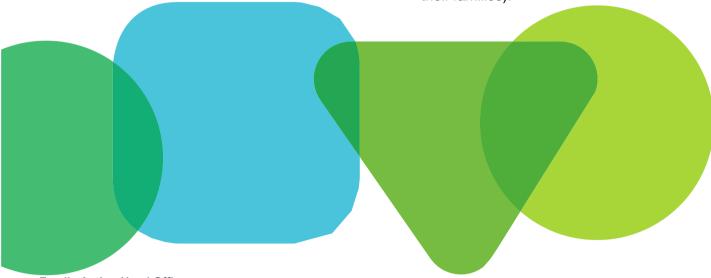
T: 020 8428 6487

E:harrow.sendias@family-action.org.uk

W: harrow-sendias.org.uk
Facebook: Harrow SENDIAS

Family Action Harrow SENDIAS Special Educational Needs and Disability Information and Advice Support Service

We work with children and Young People aged up to 25 with special educational needs (and their families).



Family Action Head Office

34 Wharf Road, London N1 7GR T: 020 7254 6251 F: 020 7249 5443

E: info@family-action.org.uk W: www.family-action.org.uk

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A parent – after

seeking advice from

Harrow SENDIAS

Who we are:

Family Action Harrow SEND Information, Advice and Support Service offers free, impartial, independent advice and support to families living in Harrow with a son or a daughter up to age 25 who has special educational needs or a disability (SEND).

We work with parents and carers as well as young people themselves to help develop and maintain good relationships with schools, colleges, the local authority and others in order to secure the best outcomes for the person with SEND.

We aim to:

- Ensure parents and young people understand and can fully participate in the Education Health and Care Plan (EHCP) process by explaining how this EHCP assessment process works.
- Promote positive outcomes between parents/carers, schools, colleges and Local Authority agencies.
- Ensure the views, needs and wishes of parents/carers, children and young people are included in the EHCP assessment.

What does the service provide?

- Appointments for parents/carers or young people at our office or in an educational setting, or Youth Centre.
- Support for families via our helpline, email,1:1 meetings.
- Guidance on the application process for statutory assessment, documents needed.
- Support in resolving disputes and facilitating communication between families and schools/professionals;
- Informal disagreement resolution, help with mediation and tribunal.
- Support and assistance for paperwork preparation.
- EHC plans reviews with parents/carers to ensure that objectives and outcomes of the special education provision meet the child/young person's needs.
- Advice and support through the process of transition from one school to another (including exclusion).
- Support families to apply for transport for their children with disabilities; or appeal decisions on travel assistance.